

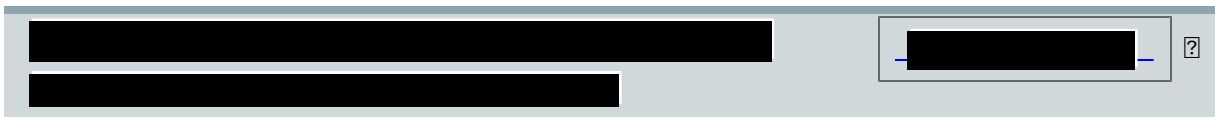
From: [PSC Public Comment](#)
To: [Ronnie Demoss](#)
Subject: RE: Ku bill
Date: Wednesday, March 26, 2025 10:08:00 AM

Case No. 2024-00326

Thank you for your comments on the application of Kentucky Utilities Company, Louisville Gas and Electric Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2024-00326, in any further correspondence. The documents in this case are available at [View Case Filings for: 2024-00326 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: Ronnie Demoss [REDACTED]
Sent: Wednesday, March 19, 2025 1:53 PM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: Ku bill



Have been at the same address for almost 7 yrs had a bill last month for 600.00 when asked about the bill said I used 6000 kw . Received a bill last week saying I only used 2600 . Remind you they said that it was probably my furnace so I called my landlord which he couldn't find anything wrong and I ended up turning my heat off because I couldn't afford another 600 dollar bill. Later find out that they did not charge me correctly from nov. 2024 up to feb. 2025 because they estimated instead of doing there job and checking the meter. I've never had a bill over 350.00

Thanks,
Ronnie Demoss

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Sent from my iPhone

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